



Building Communication Skills Using the Myers-Briggs Type Indicator®

Employees are more comfortable and more productive when they understand their own individual styles for gathering information and making decisions.

This one-day seminar's goal is for employees to walk away with the knowledge and ability to improve their interactions with the people across the table, at work, at home, or in the community.

Through interactive exercises, participants explore the diversity of communication modes around them. In addition, they learn practical skills that turn communication obstacles into bridges to enhance performance.

Seminar Topics

- Identifying individual preferences for gathering information and making decisions
- Applying four specific skills to improve communication effectiveness
- Mapping the different work styles within the group and determining overall group characteristics
- Appreciating and understanding the different communication and work styles of others
- Communicating and listening effectively to individuals with various communication styles
- Identifying and removing the causes of common communication roadblocks
- Planning action steps to improve individual communication effectiveness

To inquire about courses, please contact WD Communications with the information provided below.